Supply Discrepancy Reporting

DoD Web Submission

Ellen Hilert

J673 Defense Logistics Management Standards Office

Overview

- **Background**

- **Where we are now**

- **Where we are headed**

Defense Logistics Standard Systems

- **Beginning in 1962, the DLSS were established to provide uniform procedures for logistics operations within the DoD and to realize the advantages of advancing computer technology**

- **One of the DLSS: Reporting of Supply Discrepancies,   DLAI 4140.55, AR 735-11-2, SECNAVINST 4355.18A, AFJMAN 23-215**

3

Defense Logistics Management System

➢ **The DLMS is a broad base of business rules, to include uniform policies, procedures, time standards, transactions, and data management, designed to meet DoD's requirements for total logistics support.**

➢ **Founded upon American National Standard Institute (ANSI) Accredited Standards Committee (ASC) X12 Electronic Data Interchange (EDI).**

➢ **Expanded to support emerging EB/EC capabilities such as: data sharing, automated identification, web-based technology, electronic malls, etc.**

Policy

- **DoDD 8190.1, DoD Logistics Use of Electronic Data Interchange (EDI) Standards, May 5, 2000**

- **DoDD 8190.2, The DoD Electronic Business/Electronic Commerce (EB/EC) Program, June 23, 2000**

Implementation

- **Adoption of Commercial EDI Standards for DoD Logistics Phased Implementation Plan**

- **Pilot Projects: Web SDR**

Web SDR Goals

- **Single Point of Entry for Manual SDRs**
  - ➤ **DoD Components**
  - ➤ **Foreign Military Sales customers ***
  - ➤ **Government Furnished Material**

* FMS interface for DoD Web SDR application TBD.

Web SDR Goals

- **Customer-friendly Web Process**
  - ➤ **Auto-fill feature reduces customer input**
    - Determination of appropriate action activity
    - Original requisition information retrieved from DAAS history
    - Shipment information retrieved from DAAS history
    - Address, associated, calculated information
  - ➤ **Data requirements keyed to type of discrepancy**
  - ➤ **Immediate verification of questionable input**
  - ➤ **Automated help**

Web SDR Goals

- **Improved Data Content Control**
  - **SF 364, ROD, data blocks**
    - Remove obsolete data
    - Clarify existing data blocks
    - Add new data elements

  - **Drop down code lists**
    - Expanded / current

  - **Supporting documentation**
    - Photographs
    - Scanned image of documents

Web SDR Goals

- **Quicker Response/Less Effort**
  - ➢ **Reduces delays resulting from misrouted SDRs or mailed documents**

  - ➢ **Electronic interface eliminates data entry at action activity**

Web SDR Goals

- **Security Assistance Product Quality Deficiencies**
  - ➤ **Expanded management information to support appropriate resolution**
    - • **Encourages narrative details**
      - • **Circumstances Prior to Difficulty**
      - • **Description of Difficulty**
      - • **Suspected Cause**
      - • **Action Taken**
      - • **Recommendations**

Web SDR Goals

- **Security Assistance Product Quality Deficiencies**
  - ➢ **Expanded management information (continued)**
    - • **Addition POC information**
    - • **Location of Deficient Material**
    - • **Category I or II**
    - • **Quantity in Stock**
    - • **Item New or Repaired/Overhauled**
    - • **Item Under Warranty**
    - • **End Item and Next Higher Assembly**
    - • **Date Deficiency Discovered**

12

Web SDR Goals

- **Customized Interface with Legacy Systems**
  - ➤ **Flexible design for file transfer**
  - ➤ **Conversion to email where requested**

- **ANSI X12 EDI**
  - ➤ **Available when Component modernization programs implemented**

13

Web SDR Long Range

- **DoD-wide Management Information**

- **Phase-out/Reduce Component-unique Web Submission Programs**

- **Interactive Point of Contact Directory (future release)**

- **Phase II Web-enabled Response**

Web SDR

https://day2k1.daas.dla.mil/websdr/demo_files/demo.htm

- Help Screen
- Links

SDR Types

- New
- Cancellation
- Correction
- Manual

SDR Lookup

- By SDR Number
- By Doc Number

Welcome to the DoD Supply Discrepancy Report (SDR)* Submission Website

This is the Department of Defense's Supply Discrepancy Reporting system created by the Defense Logisitics Agency (DLA). The Defense Automatic Addressing Service Center is responsible for the development and support of this project.

During the form submittal process, any items indicated in **RED** are mandatory entries.

For Help Desk Contact
- Commercial: 937-656-3733
- DSN: 986-3733
- or Email helpdesk@daas.dla.mil

*SDR formerly referred to as Report of Discrepancy (ROD)

Web SDR

PRODUCT QUALITY (ITEM) DEFICIENCY (SECURITY ASSISTANCE ONLY)
Q1 - Product quality deficiency.
Q2 - Quality deficiency, contractual noncompliance.
Q3 - Design deficiency, item requires change in design.
Q4 - Contracting deficiency, specification and/or technical data deficient.
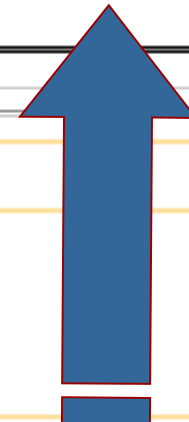Q7 - Safety hazard.
Q8 - Latent defect.

SHORTAGE OR NONRECEIPT
S1 - Quantity received less than quantity indicated on supply documentation.
S2 - Quantity received is less than quantity requested minus variance, if applicable.
S3 - Total nonreceipt of U.S. Postal Service shipment.
S4 - Total nonreceipt, not transportation related.
S5 - Total nonreceipt (Security Assistance only).
S6 - Shortage due to unit of issue/unit of pack incompatibility.
S7 - Shortage or nonreceipt of an item in a multipack or sealed shipping container.
S8 - Concealed shortage discovered upon opening a sealed vendor's pack.
S9 - Incomplete sets/kits/outfits.

Code 1 (Required)

New

- Help Screen
- Links

SDR Types

- New
- Cancellation
- Correction
- Manual

SDR Lookup

- By SDR Number
- By Doc Number

Document Number:	W81Y9R02740001
Date of Preparation:	NOV032000 (MMMDDYYYY)
SDR Type:	○ Shipping ○ Packaging ○ Dual Action ○ Followup
Discrepancy Code(s):	Code 1 (Required)
	Code 2 (Optional)

Reset Screen   Next Screen

16

Web SDR

- **To Do List**
  - ➢ **Working with Component-provided formats for direct interface with internal SDR applications**
  - ➢ **Refine data requirements**
  - ➢ **Testing**
    - • **Initial testing underway**
    - • **Interface testing delayed**
  - ➢ **Phased Implementation**
    - • **@ 1 October 2003**
  - ➢ **Phase II planning now underway**

Web SDR

The End

Ellen Hilert

**DoD SDR System Administrator
DoD Supply Process Review Committee
Chairellen.hilert@dla.mil
http://www.dla.mil/j-6/dlmso/**